

# CANDIDATE INFORMATION

Firstly, thank you for attending the assessment day and for completing all the tests/exercises today. We would also like to thank you, on behalf of our clients, for your interest with the organisation and this job role.



## SO, WHAT HAPPENS NEXT?

You should receive the outcome of your assessment from the company that you have applied to within 7-10 working days. If you have not heard by this time, contact them directly to find out.


## THE PROCESS AND ATTEMPTS

- The assessment process is designed to highlight people who match the competencies of the train driver role and is a standardised process across the UK and with all train organisations, whether they are freight, passenger, maintenance or another type of business.
- RSSB has recently updated its recruitment standards, resulting in a more complex process. Key details, such as the number of allowed attempts and the waiting period for re-assessment, now vary. For instance, candidates may have 2 or 3 attempts, with waiting periods to resit an assessment ranging from 6 months, 1 year or 5 years. To ensure you receive the most accurate information for your circumstances, the specific standard applicable to you will be discussed during your feedback session.



**Please note:** The OPC are an independent assessment centre and do not 'govern' or set the standards for the Train Driver recruitment process. Likewise, the tests you have completed are not 'OPC tests' as the process is made up of tests designed by various test publishers such as OPC Assessment, Pearsons, Schuhfried and RSSB. The process is owned and managed by each train organisation that recruits for train drivers and is therefore their process.

## FEEDBACK



If you have been unsuccessful at the Train Driver process, it is important to seek feedback so that you can understand where you haven't done so well. You'll have the opportunity to speak with an assessor who can potentially suggest development activities for you to try to help improve your performance for next time, if you wish to re-apply.

Feedback is only provided verbally so that we can answer all of your queries quickly and efficiently. The recruitment process for Train Drivers within the UK is quite detailed and therefore we want to ensure that you understand the results and what potential options are available to you going forward.



You can obtain feedback by contacting The OPC via email at: [admin@theopc.co.uk](mailto:admin@theopc.co.uk)

### Please be aware:

- Any questions that you have about these standards should be directed to the organisation you are applying to and **not** The OPC, as responses will vary depending on the organisation.
- Feedback can only be requested up to 3 months from your assessment date.
- We will only discuss your assessment results with you **after** you have received the overall outcome of your assessment.
- When you contact us, our team will take your details and an assessor will call you back when they are free to do so, which could take up to 2 weeks.
- You will not be given **any** scores of your assessments. This is a requirement from various bodies such as the British Psychological Society (BPS), and Rail Assessment Centre Forum (RACF). However, we will try to provide as much information to you as we can with regards to your test results and potential next steps.
- We cannot tell you if you have met other companies' standards.
- We will not provide you with any certificates or written confirmation of your assessment and/or results.



## USEFUL LINKS

- Our website: <https://tinyurl.com/assessmentadvice>
- FAQs: [www.tinyurl.com/RSSBFAQ](http://www.tinyurl.com/RSSBFAQ)
- Guidance for candidates assessed by The OPC: [www.tinyurl.com/OPCcandidates](http://www.tinyurl.com/OPCcandidates)
- Organisations that use the national standard or enhanced standard: [www.tinyurl.com/TOCstandards](http://www.tinyurl.com/TOCstandards)